

POSTGRADUATE TIMETABLE
SEMESTER OCT 2022 - FEB 2023
MASTER OF SERVICE MANAGEMENT (BA776)
DEPARTMENT OF POSTGRADUATE AND PROFESSIONAL STUDIES, FACULTY OF BUSINESS AND MANAGEMENT

SHAH ALAM - **PART TIME**

SATURDAY (9.00am - 12.00pm and 2.00 - 6.00pm) SUNDAY (9.00am - 12.30pm)

			BA7761B	BA7762B (not offer)	BA7763B (not offer)	BA7764B (not offer)				
1	15	Oct	OSM701 RESEARCH METHOD Dr Yvonne Ang Siew Mei LAB 5003	HRM727 (Elective) MANAGING FOR TRAINING AND DEVELOPMENT or HRM713 (Elective) STRATEGIC HUMAN RESOURCE MGMT	MSM735 TRENDS IN SERVICE MANAGEMENT	MSM733 SERVICE MANAGEMENT RESEARCH PROJECT				
	16	Oct								
2	22	Oct								
	23	Oct								
3	29	Oct								
	30	Oct								
4	5	Nov								
	6	Nov								
	12	Nov					Assessment Week			
	13	Nov					Break			
1	26	Nov	MSM711 CUSTOMER RELATIONSHIP MANAGEMENT AP Dr Lennora Putit AC669	MSM722 SERVICE ANALYTICS	MSM713 (Elective) CONSUMER PSYCHOLOGY SYSTEM	MSM734 LEADERSHIP IN SERVICE MANAGEMENT				
	27	Nov								
2	3	Dec								
	4	Dec								
3	10	Dec								
4	17	Dec								
	18	Dec								
5	24	Dec								
	31	Dec					Assessment Week			
	1	Jan					Break			
1	7	Jan	MSM712 SERVICE SUPPORT TECHNOLOGIES Dr Nur Atiqah Rochin Demong AC660	MSM723 QUALITY MANAGEMENT IN SERVICE INDUSTRY	MSM725 (Elective) COMMUNICATION FOR SERVICE BUSINESS	MSM724 INTERMEDIATE SERVICE MANAGEMENT				
	8	Jan								
2	14	Jan								
	15	Jan								
3	28	Jan								
	29	Jan								
4	4	Feb								
	5	Feb								
	11	Feb					Assessment Week			
	12	Feb					Break			

Malaysia Public Holiday 2022 & 2023:

11 Disember
25 Disember

Keputeraan Sultan Selangor
Hari Krismas

2023

1 Januari
22 -23 Januari
4 Februari

Tahun Baru
Tahun Baru Cina
Hari Thaipusam